

Citizens Advice Bournemouth & Poole 2017/18



15,287 people have asked us for advice
with **25,118** issues, compared to the previous
12 months at 24,438 different issues.



44% of those seeking advice were disabled or had a long term health condition



8,184 Benefit, Tax
Credit issues



5,860 Debt issues



2,368 Housing issues



28% increase in issues relating to Housing Association Properties
39% increase in issues relating to Employment Support Allowance
160% increase in issues relating Guarantor Loan Debts
136% increase in issues relating to Debt Relief Orders
25% increase in issues relating to Employment Tribunals

200 Issues of threatened
homelessness



302 Referrals
for food banks



2,135 Issues relating
To employment



Outcomes

Income gain came to **£1,215,763**

Debt written off came to **£1,109,168**

